

## *"It's just food!"*

Brighton Food Coöp Newsletter  
September 2011

**Welcome, New Member Deborah Frazier of Stockbridge!**

### **Key Upcoming Dates:**

- Next Distribution: **Tuesday, October 4<sup>th</sup>** (Shift times will be announced by Michelle Kaloustian.)
- Initial Orders Due: **Wednesday, September 21<sup>st</sup>** (by 9:00PM)
  - **UNFI** – Login to the Online System at <https://www.unfi.com> (Warehouse = Greenwood, IN).
  - **Frontier**: Send order to Dana Janssen at [dana.leahy.janssen@gmail.com](mailto:dana.leahy.janssen@gmail.com).
  - **Sami's Bakery**: Send order to Gina Barnowsky at [ginabarnowsky@yahoo.com](mailto:ginabarnowsky@yahoo.com).
  - **Outside Vendors (OV)**: Send order to Nancy Clark at [rnspsalding@comcast.net](mailto:rnspsalding@comcast.net).
  - **Produce**: Include your Produce Share order with your OV order to Nancy Clark. To suggest items for inclusion in the Produce Share or to inquire about availability of items for whole case orders, contact Nicole Brown at [colerie@charter.net](mailto:colerie@charter.net).
- Unfilled Case Orders Due: **Sunday, September 25<sup>th</sup>** (by Noon)
- **Creswick** Orders Due **Sunday, September 25<sup>th</sup>** (by Noon) for Pickup on **Saturday, October 15<sup>th</sup>**
  - Send order to Dolores Johnson at [samjon@sbcglobal.net](mailto:samjon@sbcglobal.net).
- Honey can be ordered this month, Nuts and Candy next month.

### **BFC President Resigns**

After serving more than 8 years as President and more than 14 years as a member of the Board, Cindy Damon decided to resign from the Coöp presidency in late August. Citing an unresolved problem within the Board, Cindy felt the Board would have to work out a resolution without her continued involvement. "Having been with the BFC for over 14 years, I have enjoyed learning about making better food choices for my family," she said, "and have been able to purchase healthy organic food at a savings.... I'm appreciative of the lasting friendships that I have valued over the years. Yet I'm also thankful for the new relationships that I have had the opportunity to make, and is what I will miss the most." In somewhat of an understatement – given the many and often frustrating changes the Coöp has undergone over the past 8 years – Cindy added, "Being a Board member ... has proved to be a challenging yet rewarding position." Fortunately, Cindy plans to continue her Coöp membership, so the Coöp will continue to benefit from her many years of experience and her dedication to process improvement.

### **Creswick Turkeys**

A reminder that our meat supplier, **Creswick**, has asked us to place our turkey orders by September 21<sup>st</sup>. We have not yet determined what day the turkey pickup will be, but the most likely date is Saturday, November 19<sup>th</sup>. Dolores Johnson will confirm the date in late October or early November.

## UNFI System Problems Resolved at Last!

In the wake of a major revamp of the Web Ordering System (WOS) the first weekend in August, UNFI had numerous problems, especially with the security functions in the system. Many of our members had trouble with the login process, and some ran into new quirks in the screen navigation functions. Fortunately, most of the problems were resolved in time for the September orders, but not quickly enough to avoid widespread frustration.

## Wrench in the Monkeyworks

Sue McComb had some problems this month with members changing their orders right up through the morning of order consolidation. When Sue is in the process of filling cases, such late changes (especially deletes) can wreak havoc on member orders. Some of the negative impacts she saw this month:

1. Other members may have wanted an item, but it was not ordered because they couldn't fill a new case.
2. Comparable items may have been deleted because we don't want too many of the same things on Extras. If the quantity of a selected item (for example, a specific flavor of yogurt) drops below its minimum, nobody gets that type of item.
3. Once a case is filled by use of the Surplus button on the Unfilled Cases page, the More quantities for all members for that item are zeroed out. So, even if another member would have taken more of the item, the More information is no longer available to Sue. If the number of items ordered then falls below the minimum, the item gets dropped from the order.
4. As a result of late changes, Sue had to spend more time spent processing and reprocessing items on the Unfilled Cases list.

Members, please observe the order deadlines and avoid making such late changes. Getting your order "just so" is not a matter of life and death. Remember, **"It's just food!"**

## Great Recipes

No recipes were submitted this month. If you have a recipe you think members would enjoy – especially one that uses ingredients available through the Coöp – please send it to [bfc@brightonfoodcoop.com](mailto:bfc@brightonfoodcoop.com), and we will publish it in the next newsletter and/or put it on the website.

See you on the 6<sup>th</sup>!

*Jim Brown*

BFC Communications Coordinator



*Live long and prosper;  
keep life in perspective;  
and don't ever forget--  
it's just food!*